

# The Reginald Centre

## SERVICES

- Medical Centre
- Pharmacy
- Customer Services
- Housing Options
- Library
- Registrars
- Job Shop
- PCSO
- Money Buddy
- BSL Video Phone
- Welfare Rights
- Social Prescribing
- Free Legal Advice
- Community Cafe

\*\*From 15/08/18, The Reginald Centre has begun to deliver a FREE new Chair Based Exercise class on a Wednesday morning. It is intended to run for 10 weeks initially, and then will be evaluated subject to it's success and further funding secured.\*\*

\*\*A Windrush event was held by the Home Office at The Reginald Centre. This was attended by 14 people who were affected by The Windrush.\*\*

\*\*A Knife Crime Information day was held at The Reginald Centre. That day consisted of speakers who have been involved in knife crime from all different aspects. There was also music and singers and some people doing spoken word.\*\*

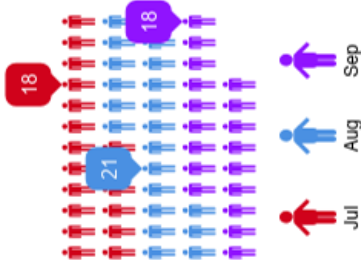
\*\*A McMillan Coffee Morning was held at The Reginald Centre, which included quizzes, a cake sale, home made curries & a raffle. Amount raised was £340.00\*\*

\*\*The Reginald Centre hosted a Radharaman Folk Festival organised by Ahmed Kayshar, Customer Services Assistant. The event included poetry, music and talks. It was very successful, with over 150 people attend the event.\*\*

## NEW DEVELOPMENTS

### JobShop

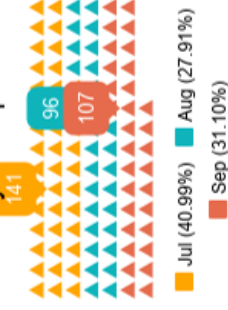
We have helped 57 customers into work from July to September 2018



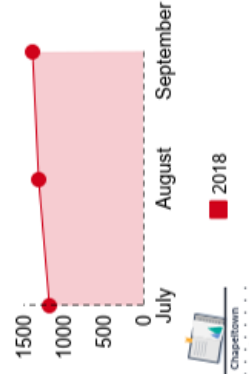
We have had 127 new Job Shop starts for the 3rd quarter of 2018



Number of attendees at events from July to September



Number of Netloan bookings from July to September

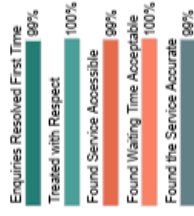


### Customer Satisfaction

"A proactive individual who dealt with my issues immediately. Great service"

"I am a regular user, and find this place to be providing an important service in this thriving village."

### Feedback



"Remembrance Day"

11/11/2018 Lest We Forget 100 Years

